Email Notification

Version 250+

Add More Productivity to your Met/Track® Database

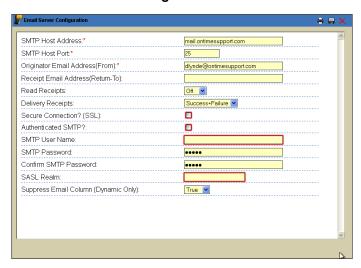
Email Notification is a product from On Time Support that allows users to schedule automatic email deliveries of various metrology activities to customers or other personnel. Email Notification features include:

- → Messages may include notifications that instruments are due for calibration, escalation reports, instruments significantly out of tolerance, instruments due for pickup, or even customer feedback surveys.
- → Messages are automatically sent from a schedule which the user determines by using a simple web-based interface.
- → Utilizes On Time Supports' **METDaemon (TM)** technology, designed to deliver a wide range of new applications.
- → The program is easily installed on the MET/TRACK server and there is no client installation.
- → Send HTML formatted emails that may, or may not, contain data to a list of recipients on a scheduled basis.
- → Recipient lists may include a group of people, be sent to an individual, or sent to both groups and individuals.
- → There is no limit to the number groups, nor is there a limit to the number of groups an individual may be included in.
- → Task Scheduling is very versatile and there are many options.
- → Dynamic Emails can now be addressed to multiple recipients. This can also be used as a method to CC someone else.
- → Support for Read and Delivery Receipts.
- → Secure SSL Email is supported.
- → Updated METDaemon administrative program.

Example Email Report:

| Instruments Due | | | | | |
|-------------------|------------------------|------------|---------------------------------------|------------|------------|
| Asset | Mfa | Model | Description | Serial # | Due Date |
| | | | · · · · · · · · · · · · · · · · · · · | | |
| VM0241 | FLUKE | 87 | MULTIMETER | 64030404 | 11/21/2011 |
| SAMPLE-5520A | FLUKE | 5520A | CALIBRATOR | | 10/31/2011 |
| SAMPLE-5700 | FLUKE | 5700 | CALIBRATOR | 988901 | 10/26/2011 |
| SAMPLE-GPIB | NATIONAL | GPIB | | 23131 | 10/26/2011 |
| SAMPLE-RUSKA | DRUCK | 7350 | CALIBRATOR | 21313 | 10/24/2011 |
| FC0048 | FLUKE | PM6666/016 | PROGRAMMABLE TIMER/COUNTER | SM680956 | 10/23/2011 |
| SAMPLE-5725 | Fluke | 5725A | BOOST AMPLIFIER | 572500001 | 10/22/2011 |
| VM0257 | FLUKE | 73 III | MULTIMETER | 88780046 | 10/17/2011 |
| CE0034 | ASHCROFT | 1305D-50 | PORTABLE GAUGE TESTER | 11329 | 10/16/2011 |
| AL0442 | BRUEL & KJAER | 2238 | SOUND LEVEL METER | 2231488 | 10/14/2011 |
| AL0441 | BRUEL & KJAER | 4188 | MICROPHONE | 2230908 | 10/09/2011 |
| DL0063 | CAMPBELL SCIENTIFIC | SM716 | STORAGE MODULE | 5055 | 10/08/2011 |
| SAMPLE- VM2616 | FAIRBANKS | 42342334 | | 23142342 | 10/07/2011 |
| HP44701A | HP | 44701A | VOLTMETER PLUG-IN | 2919A11120 | 10/03/2011 |

New Email Server Configuration



Email Notification has a new Server Configuration:

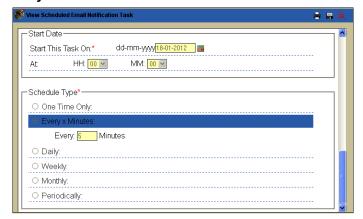
- · Configure SSL communication.
- Mask out the email column on dynamic email.
- · Configure a special return email address.
- Configure delivery and read receipts (Email Server must support this feature).

Here is an example return receipt:

----- The following addresses had successful delivery notifications ----<dlynde@ontimesupport.com> (successfully delivered to mailbox)
<jdegroot@ontimesupport.com> (successfully delivered to mailbox)

----- Transcript of session follows ----<dlynde@ontimesupport.com>... Successfully delivered
<jdegroot@ontimesupport.com>... Successfully delivered

Easy to use Email Scheduler:



There are several different schedule types available including recurring schedules.



How Email Notification Works

When you send an email, it must consist of a recipient(s), email subject line, and text in the body of the email. Email notification is one of a family of programs based on the METDaemon Technology. The METDaemon has many capabilities including Email and HTML capabilities.

When an email is scheduled, the METDaemon Scheduler creates a job number and tracks the status of the email. Recurring emails are very common and they can easily be viewed in the METDaemon Administrative program.

Some systems will just send out an email without testing the email server first. If an email is sent and the email server is off-line, the message is lost and never gets delivered. The METDaemon solves this problem and ensures a proper email delivery.

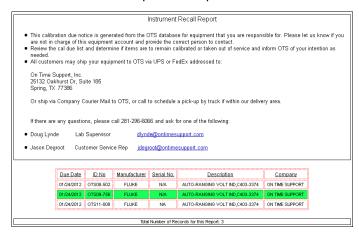
Dynamic Email - A Very Powerful Feature

Since Email Notification was released in 2005, there have been some minor updates and customers have requested new features. When Email Notification was originally released, it became apparent the most used feature is the Dynamic Email. We should define the two types of email:

- Static Email Similar to using Outlook where the user enters the recipients in the METDaemon Email list and the SQL statement must be configured for the specific users.
- Dynamic Email The recipients are stored in the Met/Track Database and associated with the instruments. This could be configured as a Merge Table or Linked Validation List. A single SQL statement is configured that will send out the individual emails to the users with only the instruments pertaining to the recipient(s). The only changes necessary are changing the users/email addresses in Met/Track.

For Dynamic Email to work properly, the Met/Track Database must be configured to associate users with the assets. There are many ways to accomplish this and On Time Support can help.

The picture below shows an example of a Dynamic Email delivered to a specific recipient(s) using a letter format created with the METDaemon Format Configuration Tool. Letters like this are more descriptive and you can add email addresses for replies and special instructions.



Dynamic Email allows for the database addresses to be stored in the Met/Track Database, where they are easier to manage. There are application notes and user manuals that describe the use of Dynamic Email. In previous versions, Dynamic Email only allowed one recipient. If you wanted to send a dynamic email to multiple recipients for the same group of instruments, the only solution was to create multiple tasks.

For example, you might have a primary and secondary instrument custodian for a group of instruments. The previous versions would require two separate tasks for the same group of instruments. This new version will send out the Dynamic Email two both recipients in one task. There are multiple capabilities.

On Time Support is available to help you get started, Fast! Let us know how we can help.

Ordering Information

EMail Notification 5080 US Customers 5080-EUR Non US Customers

EMail Notification w/ 5 Reports and 1 Custom Format 5080-5PKG US Customers 5080-5PKG-EUR Non US Customers

EMail Notification w/ 10 Reports and 2 Custom Formats 5080-10PKG US Customers 5080-10PKG-EUR Non US Customers

Email Notification with METDaemon Responder 8116-PKG US Customers 8116-PKG-EUR Non US Customers

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